# REWARD POINTS USER MANUAL

**WIN SOURCE ELECTRONICS**

## Q1: What are the Gift Points or Credits?

If you register as a member of WIN SOURCE,
The first order made by new users will reward $100 as credits to his /her membership card.
Meanwhile, every online shopping for $100 will receive a $5 reward,
And you can get corresponding discounts while using the credits.
In addition, you can receive information on special offer products through e-mail magazines.
Just register your name, e-mail address, etc. Member registration does not require any registration fee or annual fee.

※ Credits can be used from the second and subsequent orders.
If you are a member, please log in first.
If you shop after logging in, you will receive the corresponding credits based on the fee you pay.
100 credits = $5 (※ the amount of the subsidy is based on the total cost of the order. ※)
Please note that you will not get the credits if you order by phone or e-mail.

※Here are examples of credits subsidy:
If you purchase a total amount (including delivery costs) of $380, the subsidy will be 3*5=$15.
If you are our member, you can use the credits at any time.

## Q2: How to check the credits ?

You can check the credits and its usage history in My account - Reward Credits.

## Q3: Return/Cancel Credits

Whether the order is returned or cancelled, credits will be returned to the customer's account for the total amount of the final order.
If the order is cancelled, the credits will be returned in full.
If the order is partially refunded, the credits will be returned proportionally.

## Q4: Expiration of credits

The credits on your card are valid for two years from the date of your last purchase.
Example：
Membership registration on January 1st, 2014
→Credits got through shopping on January 2nd, 2014
→Credits will be valid till January 2nd, 2016.

## Q5: Could I use reward points in my offline orders with my sales representative or my NET Terms order?

Reward points are only available for online orders.

**※Note:**
**• Credits can be used on the second and subsequent orders, which are valid for two years from the date of your last purchase.**
**• You can check the credits and their usage history in "My Account - Reward Credits".**
**• 1 credit = $1 can be used**